# **Park Rules / Conditions of Booking**

### **GENERAL**

These rules, which are designed to benefit all bona fide campers and tourers, set out the general standards of conduct and behaviour expected of them.

### **ARRIVAL**

On arrival, campers and day visitors should register at reception. If reception is closed, report to the warden. Pitches may not be available before midday at peak times.

# **PAYMENT**

A non-refundable deposit of £28 per week or part week is required for each pitch booked in advance. Balance of payment is to be paid at least 28 days prior to arrival. Provisional bookings will be re-let if balance is not received.

# **NO REFUNDS GIVEN**

Any receipt of payment should be retained throughout the stay.

## **ADMISSION**

Admission to the campsite implies a commitment to uphold the internal rules of the park. Tents should be placed only as directed by the wardens and may be transferred to other pitches, if the wardens think it is necessary to maintain the condition of the pitches. The warden is entitled to refuse admission when this appears to be necessary in the interests of the park occupants. No commercial vehicles are permitted to stay on the park. Trading in the park is forbidden except when authorised in writing by the warden.

### THE PITCH

Keep the pitch tidy, with the minimum of equipment stored outside and tidily placed. Strictly only one tent per pitch. Exact size of the units must be accurately provided at time of booking. Larger units may have to book and pay for two pitches in order to comply with safety regulations. The maximum pitch occupancy is 6 persons (not including under 3's).

# **PUP TENTS**

These can only be used for storage. Max size 2mx1m. Any larger must be erected on own pitch. Charges apply.

### **USE OF CARS**

Cars must be parked within the boundaries of your pitch and as directed by the warden, but in any event must not encroach on neighbouring pitches. This also applies to any additional cars

# **REFUSE DISPOSAL**

Refuse must be placed in the receptacles provided.

# **MAXIMUM LENGTH OF STAY**

Please note maximum length of stay is 28 days.

# FIRES/BARBECUES

The lighting of fires is forbidden, but proprietary barbecues are permitted, but must not be placed directly onto the ground (Bricks are provided as necessary). The burning of wood on barbecues is forbidden (This is subject to the local authority regulations).

### **DOGS & OTHER PETS**

Dogs are not permitted in any of the buildings. Dogs must always be kept on a leash and other pets must be kept under proper control. They must not be allowed to foul the campsite or recreation area.

### **NOISE & NUISANCE**

Musical instruments, audio equipment and similar appliances should be used considerately during the day, and not after 10pm. Between the hours of 11pm and 7am absolute quiet should be observed.

The use of foul language, threatening behaviour or vandalism will not be tolerated and as a consequence all members of a party will be asked to leave and no refund will be given.

Children must be under the supervision of their parents or guardians at all times.

No cycling allowed on the campsite except in the designated area provided.

## **GAMES**

Any games, particularly ball games, which might annoy or inconvenience others are forbidden, except in the designated area provided.

# **GENERAL BEHAVIOUR**

Respect the park and amenities - do not damage plants, trees or grass - do not dig holes for any purpose whatsoever - do not drop litter - do not intrude on your neighbours privacy or pitch.

# **DEPARTURE**

You should leave the park by 11am at the latest. Ensure that the pitch is left as you would wish to find it on arrival. late departure until 1pm or 5pm may be possible at a supplement, subject to availability.

# **PARK MANAGEMENT**

Accommodation on the campsite is provided on the condition that all the rules and instructions given by the management are observed. Any person in breach of these rules will be asked to leave the campsite and no refund will be given.

# CANCELLATION

We regret that no monies can be refunded.

# **PLEASE NOTE**

The company shall not be liable in respect of the non-availability or otherwise of the campsite due to circumstances beyond their control.